1. Siebel eConfigurator, ePricer, and eAdvisor are collectively known as what?

A. Siebel MidMarket Edition

B. **Interactive Selling Suite**

C. Siebel Employee Applications

D. Siebel Sales

B

2. Which entity represents a person external to your company?

A. Customer

B. Party

C. Contact

D. Person

C

3. Which entities always belong to a team? Choose three.

A. Activity

B. Opportunity

C. Contact1

D. Account

E. Service Request

B C D

4. Which type of product is an internal application used by employees and partners?

A. Employee Application

B. Partner Application

C. Customer Application

D. Employee Partner Application

A

5. An Employee Application has the following characteristics? Choose two.

A. Used by employees only

B. Used by employees and partners

C. Internal application

D. Used by employees and customers

B C

6. Marcel found out the area code of his contact, Céline, has changed from 912 to 440. Which of the following is the easiest way for him to change Céline’ s area code?

A. Find Céline’ s record in the My Contacts View, delete it, and create a new record

B. Find Céline’ s record in the My Contacts View, go to the detail applet, change the area code

C. Find Céline’ s record in the All Contacts Across Organizations View, delete her phone number from a primary list, and input the new one

D. Find Céline’ s record in the My Contacts View, delete her phone number from a primary list, and then input the new number

B

7. Which of the following objects is used to retrieve data from the database?

A. View

B. Business Object

C. Business Component

D. Database table

C

8. How many Business Components can a single list or form Applet reference?

A. Two (if using a toggle)

B. One

C. Unlimited

D. Eight

B

9. Complete this statement: A business object contains information about the \_\_\_\_\_\_\_\_\_

between business components.

A. Differences

B. Similarities

C. Shared properties

D. Relationships

D

10. Which of the following statements is true?

A. Form applet data comes from only one table

B. Form applet data may come from many tables and columns

C. Form applet data may come from many columns in a single table

D. Form applet data comes from only one column in a table

B

11. Complete the following statement. A set of related applets may be displayed in a

\_\_\_\_\_\_\_\_\_\_.

A. Business object

B. View

C. Screen

D. Business component

B

12. Which applet type may simultaneously display more than one record?

A. List

B. Form

C. Child

D. Detail

A

13. On a Mobile Web Client using disconnected processing, how is HTML delivered to the browser?

A. The HTML is pulled from the Web cache on the Mobile Web Client

B. It is not possible for a disconnected client to receive Siebel HTML pages

C. The local Web Server with SWSE delivers the HTML to the browser

D. The Mobile Web Client must synchronize to receive the HTML from the Siebel Web Engine

C

14. Refer to the exhibit below.

Scenario: You have three server machines and you are using desktop machines as clients. You want to install full functionality for the Web client. Which components must be present to support this functionality. Choose three.

A. Siebel Server

B. Siebel Web Engine

C. Gateway Server

D. Siebel Templates

E. Web Server

A C E

15. Refer to the exhibit below.

Scenario: You have two server machines and you are using laptops as clients for users who will be traveling. You want to install full functionality for remote users. Which components must be present to support this functionality. Choose three.

A. Siebel Web Server Extension

B. Object Manager

C. Siebel Web Engine

D. Data Manager

E. Eapps.cfg file

B D C

16. What is the purpose of the Siebel Monitoring Account?

A. Used to monitor database capacity and alert DBA when approaching designated thresholds

B. Used to run Enterprise Server processes and components

C. Required to run Windows processes or start UNIX daemons

D. Required by Resonate Central Dispatch connection brokering software

D

17. Which of the following is NOT a valid task when installing and verifying the Enterprise and Siebel Servers?

A. Invoke the installation program and follow the installation steps

B. Run the install.ksh script

C. Verify that the Windows Service and Unix daemon process is started

D. Inspect the SESsetup.log file in the Siebel root directory

B

18. How might you verify repository data after installing the Database Server?

A. View the SESsetup.log file in the Siebel root directory

B. Verify that the Windows Service and Unix daemon process is started

C. Run the imprep.ksh script

D. Run a query to count the records in the S\_VIEW table

D

19. What function does the Siebel Web Engine perform when it receives a URL with a Siebel

request?

A. Gathers templates and data and builds an HTML page

B. Displays the HTML page on the client’ s computer

C. Provides access to, and distributes load for Siebel Servers

D. Verifies that the client is using an acceptable browser

A

20. What happens when a user enters a URL for a Siebel application into a Web browser?

A. The Browser retrieves the appropriate templates and the Siebel Web Engine retrieves the data from the database to build the HTML page

B. The Siebel Web Engine recognizes the URL and passes it to the Web Server where the HTML page is built for the user

C. The Web Server retrieves the appropriate templates and the Siebel Web Engine retrieves the data from the database to build the HTML page

D. The Web Server recognizes the URL and passes it to the Siebel Web Engine where the HTML page is built for the user

D

21. Ken Fisher has several positions, including Service Representative, Service Leader, and Support Engineer. His primary position is Support Engineer. How should Ken change his position to Service Representative after he logs in?

A. Change the default position flag in his profile

B. Select User Administration ||User Profile

C. Select the position during the login process

D. Select View || User Preferences || Change Position

D

22. Limiting data displayed in the My Service Request view to service requests assigned to the user is an example of what?

A. Team-based access control

B. Access based on responsibility

C. Position-based access control

D. Access based on User ID

D

24. A user’ s User ID affects which of the following?

A. Access to data that the user created

B. Ability to forecast opportunities

C. Access to specific screens

D. Access to specific views

A

25. Which of the following statements is true about access control?

A. Different users with the same Responsibility may see different data on the same view

B. View access for a Responsibility in one Organization will be different in another Organization

C. Users see data based on Responsibility, ID, and Position

D. Users with different view access cannot view the same data

A

26. Which of the following views displays data based on a user’ s position on a team and allows all users associated with assigned positions to access the data?

A. My View

B. My Team’ s View

C. All Across Organization View

D. All View

A

27. When setting up your Organizational Hierarchy, why would you want to create a division

and then set the Organization Flag?

A. Making a division an organization prevents the assignment of records that typically will be visible only to that organization

B. Because you want to remove the Division, but create an Organization with the same name

C. You want other organizations to have access to the data

D. You do not want another organization to access the data

D

28. You would navigate to the User Administration || Employees screen to do which of the

following? Choose two.

A. Assign the user to views

B. Assign views to responsibilities

C. Adjust the user’ s access to data records

D. Determine which responsibilities are assigned to a user

C D

29. Which access control mechanism would typically be used to ensure that Sales

Representatives in the UK have access to only UK Customer information?

A. Position

B. Responsibility

C. Personal

D. Organization

D

30. Which of the following is a valid relationship between Controls and Fields?

A. One control maps to many fields

B. Many controls map to one field

C. Many controls map to many fields

D. One control maps to one field

D

31. Upon completing a repository search in Tools, how do you navigate to an object definition found during the search?

A. Right-click the object in the results list

B. Click the object in the results list

C. Double-click the object in the results list

D. Select the object and press the Space Bar

C

32. What mechanism prevents the entry of duplicate records by specifying the columns that must contain a unique set of values?

A. Foreign key

B. Index

C. Primary key

D. User key

D

33. Which type of relationship requires an intersection table?

A. Many-to-One (M:1)

B. One-to-One (1:1)

C. Many-to-Many (M:M)

D. One-to-Many (1:M)

C

34. Where is main organization-related data stored in the Siebel database?

A. S\_ORG\_EXT table

B. S\_ORGANIZATION

C. S\_BU table

D. S\_BUSINESS table

A

35. When you create a join to a party table, the destination column must reference the \_\_\_\_\_

column in the joined table.

A. ROW\_ID

B. PARTY\_ID

C.BU\_ID

D.PAR\_ROW\_ID

D

36. You want to add your company’ s logo in the branding area. Which of the following is NOT a step that you need to accomplish this?

A. Compile an .srf and test the application after you modify it in Tools to see whether the logo appears

B. Specify the name of the logo in an HTML IMG tag

C. Test the application after saving the template file to see whether the logo appears

D. Edit CCFrameBanner.swt template file to add an image

A

37. What steps do you have to perform in order to bind applets to a view template? Choose two.

A. Drag the applets from the list onto the placeholders in the view template

B.Launch the Web View Layout Editor in Siebel Tools to have the template file and the applets window open

C. Create a new Screen View definition in Screens

D. Modify properties in Siebel Tools, by navigating to View || View Web template || View Web Template Item

A B

38. Which of the following is true of the Item Identifier property of an applet web template item?

A. It is read by the Siebel Tools to generate the final HTML

B. It specifies the condition under which this item is mapped

C. It specifies the ID assigned to the control that is mapped to the placeholder in the .swt file

D. It specifies the name of the control or list item such as List and Form

C

39. You want to edit the Web layout of a Contact Form applet by right-clicking and choosing

Edit Web Layout. You have checked out the appropriate project but you still get an error as

soon as you choose Edit Web Layout. Which of the following toolbar settings should you

have set first?

A. History

B. List

C. Web Controls

D. Edit

E. Target Browser Group

F. Debug

E

40. Opportunity and Sales Stage have a M:1 relationship according to your business model.

You want to show some data from the Sales Stage business component in your Opportunity

business component. How would you do this?

A. By creating an implicit join between the Opportunity business component and the S\_PARTY table

B. By using the intersection table S\_OPTY\_STG

C. By creating a link between Opportunity and Sales Stage business components

D. By creating a join from the Opportunity business component to the S\_STG table

D

41. Which of the following is NOT true of the Join Specification object type?

A. Name of the join specification object definition must be unique within the join

B. Destination column is required if the join occurs on a column other than ROW\_ID

C. Source field denotes the name of the field on which the destination table will be joined

D. The Join Specification specifies the table to be joined

D

42. You want to bring party data into a different party business component. Which of the

following would you NOT do when mapping a field to a column in a Party table?

A. Select an existing or create a new explicit join

B. Use the existing implicit join from S\_PARTY to the other Party table

C. Set the appropriate type for the new Field

D. Select the desired column in the joined table

B

43. In a M:M link, which of the following properties must be populated? Choose three.

A. Child business component

B. Inter table

C. Destination field

D. Inter child column

A B D

44. When you configure a static drilldown to a different business component, which of the

following you would NOT do? Choose two.

A. Set Hyperlink field and view properties

B. Set business component, source field, and destination field properties to enable drilldown to a view based on a different parent record

C. Create a new drilldown object for the applet in Siebel Tools

D. Identify one or more matching conditions to trigger drilling down to a specific target view

E. Set the field, value, and sequence properties

D E

45. Which of the following is NOT one of the steps in configuring a dynamic picklist in Siebel

Tools?

A. Set the Type Value property on the picklist to the picklist name in the S\_LST\_OF\_VAL

B. Specify the Business Component to be used by the Pick List object

C. Set the runtime property to TRUE on the control or list column object

D. Create a Pick Map definition

A

46. Which of the following are true of Multi-value group (MVG)? Choose two.

A. Its visual cue is

B. It requires dedicated space for each child record on a view

C. Multi-value field is required for an MVG

D. It is an alternative to a detail view for managing parent and related child records

E. It cannot be built on M:M relationships

C D

47. Which of the following is a valid reason to use unused columns of an existing standard 1:1

extension table (rather than creating a custom extension column on the base table)?

A. The columns will very rarely be included in the User Interface, and applies to only

a small subset of the records in the base table

B. It will improve performance

C. It is a solution when you have not purchased the Advanced Database Extensibility module

D. Siebel does not permit creation of new columns on base tables

A

48. Which of the following access control mechanisms is NOT how Siebel limits records a user

can access in a given view?

A. Membership in access groups for catalogs and categories

B. User ID

C. User’ s responsibilities

D. User’ s organization

E. User’ s position

C

49. Which of the following is NOT one of the steps of enabling Multilingual List of Values

(MLOVs)?

A. Compile a new .srf and deploy

B. Determine which columns to enable

C. Update the existing data in the database by running the MLOV upgrade utility

D. Configure columns for MLOVs

E. Create 1:M extension table to S\_LST\_OF\_VAL table for each target language

E

50. For which Contact view do you set the Visibility Applet Type property to Sales Rep?

A. For All Contacts

B. For My Team’ s Contacts

C. For My Personal Contacts

D. For All Contacts across Organizations

E. For My Contacts

E

51. Which of the following BusComp View Modes would you set to have My Team's View?

Choose two.

A. Set Visibility Field to Owned By Id

B. Set BusComp Popup Visibility Type to Sales Rep

C. Set Owner Type to Position

D. Set BusComp Visibility MVField to Sales Rep

E. Set View Visibility Applet Type Name to Personal

C D

52. You would like to see Siebel Actuate Reports in Portuguese instead of English. Which of

the following would you use?

A. Regional setting

B. Internationalization

C. Language specific compilation

D. Localization

D

53. What is the effect of checking out a project? Choose three.

A. Locks the project in the server repository but not in the local repository

B. Locks the projects in the local database repository

C. Locks the projects in the server database repository

D. Copies all object definitions in the project on the server to the local database

B C D

54. Which of the following populates a newly-initialized local database with a read-only copy of all projects in the server repository?

A. Database Extract

B. Get

C. Checking Out

D. Checking In

B

55. To modify the Siebel application what would you do?

A. Modify the application engine that reads the repository file

B. Write custom stored procedures against the repository file

C. Write SQL statements against the repository file

D. Edit object definitions that make up the repository file

D

56. Which of the following is NOT how you create a Web page in Siebel?

A. Its layout is edited in Siebel Tools

B. Once configured properly, a browser automatically replaces Siebel tags with Siebel data

C. An applet is associated with a Web template object

D. A web template file is registered in a repository

B

57. How can you limit catalog visibility to only those groups associated with the catalog?

A. Adjust the responsibilities associated with the Access Groups to ensure only the appropriate people have access

B. Set the Visible Flag for the catalog on the Catalog screen

C. Set the Private Flag for the catalog on the Catalog screen

D. Adjust the positions associated with the Access Groups to ensure only the appropriate people have access

C

58. Why would you use the ONLY BASE TABLES parameter in your EIM configuration files?

A. To eliminate duplicate data

B. To verify import success

C. To speed up processing

D. To truncate EIM tables after import

C

59. Which of the following are valid methods for verifying the success of an EIM task? Choose

three.

A. Use the client application to view data

B. Print the contents of the base tables and compare against legacy printouts

C. View Server Manager logs for EIM tasks

D. Use SQL SELECT statements against the EIM and base tables

A C D

60. You have a Workflow process that evaluates the age of Service Requests and updates the

priority of Service Requests that are more than a week old. Which Siebel Workflow step

type are you using to change the priority of the Service Request?

A. Siebel Update step

B. Siebel Operation step

C. Decision Point step

D. Sub Process step

B

61. Which Siebel feature enables you to automatically apply a discount to a customer’ s order

when the customer adds both a printer and replacement ink cartridges to their online

shopping cart?

A. Siebel Workflow Policy Program

B. Action Sets

C. Siebel Assignment Manager

D. Rule Sets

B

62. You currently have a Siebel Operation step in a Workflow Process that updates SR priority

from Low to High. You now want the Sub Process step to change the priority to Very High

rather than High. How do you change this detail?

A. Double-click the Siebel Operation step in the Process Designer

B. Delete the step and replace it with a new Sub Process step

C. Right-click the Siebel Operation step in the Process Designer

D. Double-click the Sub Process step in the Process Designer

D

63. Which of the following is an Enterprise Component Group that should be enabled prior to

running Siebel Workflow?

A. Workflow Process Batch Manager

B. Workflow Action Agent

C. Workflow Monitor Agent

D. Workflow Management

E. Workflow Process Manager

D

64. Which of the following is NOT an option with Siebel Workflow’ s Wait Step?

A. Pause a process for a specified amount of time

B. Pause a process until a specified runtime event occurs

C. Include a restart parameter in the process

D. Include a timeout parameter in the process

C

65. If an applet has five associated Rule Sets, and the first three rule sets will not return any

data for the current user, but the last two rule sets will, how many rule sets are evaluated for

this user?

A. 4

B. 3

C. 2

D. 5

A

66. How can you tell if your connectors in a Siebel Workflow process are successfully

connecting the steps as you create the Workflow process? Choose two.

A. The two ends of the connector will be white in color

B. By running the process using Process Simulator

C. By right-clicking the connector line

D. The two ends of the connector will be red in color

B D

67. Which of the following describes .dx files?

A. Transaction files transferred between the Server and Mobile Client

B. Temporary files that are automatically purged upon application exit

C. Directory files used by Siebel to organize physical file directories

D. Log files used for troubleshooting EIM process errors

A

68. What is stored in the S\_DOCK\_TXN\_LOG table in the Server Database?

A. Before and after images of data

B. A list of transactions performed while docked

C. All of the data that is changed during a remote session

D. Remote user information

A

69. In the first time set up of mobile users, what must you do before data can be loaded in the Mobile Client’ s local database?

A. Run the dev2prod.ksh script

B. Create the database schema for the local database

C. Copy the Siebel Database file to the mobile client

D. Copy the .cfg and .srf file from the server to the mobile client machine

B

70. Which server task creates the Docking\User directory on the Siebel Server for a new Mobile

Client?

A. Transaction Router

B. Generate New Database

C. Synchronization Manager

D. Database Extract

Ans.: D

71. What does the Transaction Merger server task do when it encounters a Duplicate Conflict?

Choose two.

A. Merges the two records together into one record

B. Adds the duplicate record and sets a flag to indicate that duplicates exist

C. Does not add the duplicate record and logs the conflict in the remote status log

D. Notifies the mobile client of the duplicate

B D

72. When does the Transaction Merger server task override the MRG: System Conflict

Resolution system preference?

A. Never

B. When a Duplicate Conflict occurs

C. When an Update Conflict occurs

D. When a Delete Conflict occurs

D

73. What action is recommended if a mobile user is going to be unable to synchronize for an

extended period of time (leave of absence, for example)?

A. Change the synchronization frequency

B. Modify the views assigned to the mobile client

C. Set a new effective end-date for the mobile client to deactivate it

D. Remove the mobile client’ s local database completely

C

74. When initially preparing your target environment for migration, which of the following tasks should you complete? Choose three.

A. Check out projects that were changed in development

B. Create user accounts

C. Install any required client software

D. Install database and server software

E. Copy the .srf file to server and clients

B C D

75. What is dataexp.exe used for when migrating environments?

A. To generate a data merge file that contains user and seed data

B. To create flat files containing data from non-EIM tables

C. To create flat files containing data from EIM tables

D. To generate a compressed copy of the source database

D

76. Which of the following must you do to reactivate a mobile client? Choose two.

A. Perform a database extract

B. Create the mobile client DOCKING sub-directory on the server

C. Add the server name to the DockConnString line of siebel.cfg

D. Remove the end date for the mobile client

The correct Answer is A & D

Chapter : Siebel Questions(Set 1)

You have 2 machines and a remote client, what would be the server configuration for a full fledge remote architecture set-up (Click Here)

Siebel Web Engine

Data Manager

Object Manager

Configuration File

In workflow, using which of the following step you can invoke assignment manager

Business Service

Sub-Process

Siebel Operation

Decision Point

A

Which server component must be running for a siebel remote client to work:

Transaction Processor

Synchronization Manager

Transaction Router

Transaction Merger

B

For a regional Sales Manager wants to view all the opportunities created by his Sales representatives what view he should use

My View

My Team’s View

All Organization

All Across Organization

B

When do you register a Web Template

When you create a template file

When you place in the proper physical directory

When you create an object which refers the template file

NOTE: Please confirm this answer from course material

C

Which is the following base table that would get populated after using the sample .ifb file (Click to View File)

S\_PROD\_INT

EIM\_PROD\_INT

S\_PROD

S\_PARTY

A

Click the Exhibit, the following is TRUE for the Consumer business component

Visibility and Responsibility are the same

Multiple View Modes

Business Component can be used with only 3 applets

Multiple access control Mechanisms

D

Account is what kind of entity

Single Organization

Multiple Organization

Single User

Single Position

B

A potential client, partner and competitor is represented by which entity in Siebel

Contact

Account

Customer

Service Request

B

What are the different Business objects layers in Siebel, Choose 2

Business Object

Business Service

Business Component

Applet

A C

In a view if you display an account form applet as the master and the opportunity list applet as the child then what is TRUE

Parent business component is used as Account

Child business component is used for Account

Parent business component is used as Opportunity

Child business component is used for Opportunity

AD

Which of the following is TRUE in a view if there are two applets displayed one list and a detail.

It is based on two different views

It is based on two different Business Objects

It can use only one business component

It may use two business components

C

What does Rule set specify for an applet in personalization

Order condition

Search Specification

Set of Actions

Set of Events

B

What determines localization

Tools Language Mode

Siebel Tools

Regional Settings

OS regional settings

B

What does “GetAttribute(‘Me.Country’) = ‘USA’ tell us

Laptop being used is placed in USA

Laptops regional setting is set to USA

It checks for the address as ‘USA’

C

A Screen is a collection of

Applets

Business Components

Views

Business Objects

C

How does Siebel Remote Client connect

Through Gateway server

Through Domain Server

Through Enterprise Server

Directly

A ??

For a global deployment what kind installation one would use, Choose 3

Web Client (Browsers)

Multiple Siebel Servers

Domain Server

Database Server

BCD

What are following Siebel Interactive Selling suites, Choose 3

eConfigurator

eChannel

eAdviser

ePricer

ACD

Main Person related data is stored in

S\_PERSON

S\_EMP\_PER

S\_USER

S\_CONTACT

D

What is TRUE for Standard Extension Database Column

Type is Data (Private)

Always prefixed with ‘X\_’

Provided by Siebel for Developers use

Cannot be edited

B

For an assignment rule if you have scores 10 for Product, 15 for Country and 5 for Language, which is the most important criteria

Product

Country

Language

All are equally important

None

B

Advantage of using MVG, Choose 2

Saves Space on the View

Within List applet you can display child record

BC

Advantage of frequent Synchronization, Choose 3

Reduces number of modem connectivities

Easy Recovery

Saves Disk Space

Use less Synchronization session time

BCD

Given a view how to determine business components, Choose 2

Use HELP->VIEW

Use HELP->ABOUT VIEW

Business Objects references in Tools

Using Screen, ScreenViews

BC

Which is NOT TRUE for < swe:Applet …tag

HintText=Applet

It is only used for Applet Template

It is only used for View Template

Acts as a place holder for an applet

B

How to install and verify Gateway Server, Choose 2

Follow the installation steps

Install through server manager utility

Check if siebel gateway windows service is up and running

Check SESsetup.log file

How to install SWSE, Choose 2

Start the required windows service

Invoke Install from eappweb

Install Web server

Shutdown and restart the siebel server

BC

Steps for Internal Authentication, Choose 3

Start the workflow for user registration

Create Employee, Position, Responsibilities using Siebel client

Set-up the external directory

Use the user and account information provided by Authentication service

DBA, give proper grants to user

DBA, Create database Login

BEF

Use of grantusr.sql

To create Siebel grants

To create database user (SADMIN)

To install Siebel applications

Trigger file

B A

Which of the following is TRUE if a user has different set of Responsibilities

User can log on with the primary responsibility

User sees the Union of all responsibilities

User can see only one set of Views

B

Data access control is based on, Choose 3

User ID

Position

Organization

Responsibilities

ABC

If you don’t know the object type and the parent for the object definition how do you find in Siebel Tools

Use Type Tab

Use Detail Tab

Use Flat Tab

Use Search Repository option

C

Where do you see Parent/Child relation for the object definitions

Use Type Tab

Use Detail Tab

Use Flat Tab

All of Above

A

Best practice for modifying Business Component

Unused columns should not be deleted

Use Upgrade ancestor for future upgrades

Use specialized business components as templates

Modify an existing Business component to suite your requirement

Yet to find..

When does Transaction Merger populate the conflict ID with a non-zero value

Update Record

Duplicate Record

Delete Record

Query Record

B

For proper working of Mobile Client

Use Transaction Docking = FALSE

Use Transaction Docking = TRUE

Use EXEC = TRUE

Use EXEC = FALSE

B

Generate New Database component does what

Create a new database

Create a Template for current Database Schema

Import Repository

Migrate Repository

B

Transaction Processor uses S\_DOCK\_TXN\_LOG to create

DOKING\USER directories

TXNPROC directory

To Synchronize remote client

To create compressed files for individual users

B

What are the following TRUE about a Join, Choose 2

Using Join one can achieve M:M relationship

Explicit Join Fields are read-only

Explicit joins need to be created in Tools

Joins are between two applets

BC

From service request if you drilldown to Employee what is NOT TRUE

Source Id is set to Employee

Destination ID is set to ROW\_ID

Business Component is set to Employee

View field of the drilldown contains Employee View Name

Open for discussion

S\_PARTY\_PER stores relations for, Choose 3

Employee & Position

User List & Users

Access Group & Members

Person & Employee

ABC

Which of the following are true for Template Files

Style sheet cannot be modified by the customer

Style sheet can be modified by the customer

Style sheets are stored in database

Style sheets have extension of .swt

B

Using .ifb files we can do, Choose 2

Import archive

Specify an EIM Table

Do an Import, Delete, Merge and Export

Render UI Layer

BC

Back up local remote repository, Choose 3

Add to Archive

Check-out from the server

Backup complete database file (use Copy/Paste)

Check-In to Server

ACD

If you lock project locally which is NOT TRUE then, Choose 2

You cannot check-in to the server

You can check-in to the server

You cannot undo your changes

You can use Tools->Unlock to unlock project

BC

Mobile web client will use the following, Choose 3

Local Object Manager

Local Data Manager

Local SWE

Siebel Server

ABC

Initialization Parameter for the application engine

Configuration File ( .cfg )

Siebel Repository

Server Manager Task

File System Manager

A

For displaying application name (Splash Text ) from “Call Center” to “ABC Call center” change

Application Name

Application Title

Application SplashText

Application Text

C

Which is NOT TRUE to scroll vertically in List Applet record

Use <> Navigation button

Use Menu Button First Record

Use Menu Button Last Record

Use Vertical Scroll Bar

D

How do you register views

Application Administration->Responsibilities

Application Administration-> Views

Application Administration-> Utilities->Responsibilities

Application Administration-> Utilities->Views

B

How do you populate List of Values, Choose 2

Using Siebel Tools

Batch Load

Application Administration->List of Values

System Preferences->List of Values

BC

How do you navigate through Screens, Choose 2

Application Administration-> Screens

Screen Tabs

View Tabs

View Site-Map

BD

Which personalization attribute is used when you store data in database for users

Dynamic

Persistent

Event alias

Event

B

Which is not the child object type for Business Component

Field

BusComp Server Script

Multi Value Field

Link

Multi Value Link

D

The person who creates the record become \_\_\_\_\_\_\_\_\_ of the record

Creator

Owner

Primary

Secondary

C (Open for discussion)

For EIM to Base Mappings following resources can be used, Choose 2

Siebel Documents

Bookshelf

Tools

Application

2, 3

A user has multiple positions in his organization. He works as ‘Sales Manager’ and ‘Supervisor’ but his primary position in Siebel is ‘Account Manager’, when he logs in he would log in as

Sales Manager

Supervisor

Previous logged in Position

Account Manager

4

How a foreign key for a column can be searched?

Use Business Objects and Links definitions

Query using the column ‘Foreign Key Table’ in tools

Use Flat Tab

Using Business components and Join definitions

2

Opportunity is owned by the person who created it or by the person to whom it is assigned is an example of

Owned by person

Owned by Position

Owned by Organization

Owned by Creator

2

When is the Process properties in workflow simulator used

Set the error levels

Set the error Messages

Set the value for Object Id for testing purpose

Set the sequence of execution

3

The conflicts in Synchronization can be viewed in

User Preferences  Mobile Status

User Preferences  Remote Status

User Preferences  Client Status

User Preferences  Server Status

2

What is NOT TRUE about the table S\_LST\_OF\_VAL

It is used for Static List of Values

Values can be entered using tools  Table  Column

Type Data (Private)

Has VAL Column

2

A company requires a weekly report regularly based on the open service requests for the week, how the report can be generated:

Create and modify the report weekly

Create the required query and save it

Create and modify the query for every week

Use Siebel Reports Module

2

What is wrong about M:M custom extension table

The type property of the base table can be Data(Public)

The type property of the base table can be Data(Private)

2

An applet can be mapped to

Single Table and Single column

Many tables and Many columns.

Many Columns of single table

Single column of Many Tables

2

What is the type of access control for Organisation in the following example:

Single Organization

Multiple Organization

All

Personal

eChannel is a \_\_\_\_\_\_\_\_\_\_\_\_ application:

Employee

Customer

Partner

3

Which of the following is owned by a single person

Account

Opportunity

Activity

Service Request

4

How do u see the parent child object definitions in Tools

Types

Detail

Flat

1

Service request and action has got what relationship

1:1

1:M

M:1

M:M

2

What components should be running for siebel remote, choose 3

Transaction Processor

Transaction Router

Transaction Merger

Synchronization Manager

Transaction Manager

123

From which step can u invoke ANOTHER WORKFLOW PROCESS

Sub process

Start

Business Service

Siebel Operation

1

Refer the .ifb file (Click Exibit) following is TRUE

It will delete all the records = Printer

It will not delete all the records = Printer

It will delete all product with name include “Printer”

If u want to assign German opportunities to Sales persons from Germany what criteria would you use

Compato person

Compare to objest

Compare to person

Compare to organization

Compare object to person

5

Foreign key suffix is

\_FK

\_ID

\_PK

\_UK

2

User synchronizes to server and the server values are overwritten, in this scenario option is

Server Wins

Client Wins

User Conflicts

2

Call center is what type of application

Employee

Customer

Partner

1

Workflow persistence two parameters, Choose 2

Frequency

Level

Dynamic

Value

1,2

Static picklist does which of the following, Choose 2

Updates joined fields

Picks value in to destination field

Can be bounded or unbounded

Can be only bounded

2,3

MVG does which of the following, Chose two

Runs just one query to retrieve parent record and the primary child record

Retrieves all child record in one query

Increases space on the View

Can have zero or more MVF

1,2

Where all can u compare object definition, Choose 3

Archive file and local repository

Import file to Export File

Server repository and local repository

Archive file and server repository

1,2,4

\_\_\_\_ replace Siebel tags with \_\_\_\_\_

SWE

Data Manager

Repository data

Seed Data

Master Data

1,3

show drop down box contain

Views with related data

Views with unrelated data

Applet with related data

Applet with unrelated data

1

Business components refers to

One table in the database

One or many table in the database

Many table in the database

One table and Many Columns in the database

2

To bring party data into non-party business component the join specification destination column should refer

ROW\_ID

PAR\_ROW\_ID

ROW\_ID of Party BC

Id

2

S\_BU and S\_ORG\_EXT has 1:1 relation ROW\_ID of S\_BU is M-01-UX and the row\_id of corresponding row in S\_ORG\_EXT is U-02-XY then the value of foreign key in S\_ORG\_EXT which refers to S\_BU is

M-01-UX

U-02-XY

New ID Value

1

For 1:M link you have to set

Parent business component

Destination column

Inter Parent Table

Inter table

Inter Child Table

1

For parent, child, and grandchild in view you need

1 link

2 links

3 links

1 link and 1 join

2

Which Position can delete, merge and do a forecast of opportunity

Primary

Secondary

Created By

Siebel Administrator

1

To have good performance you need to set sort specification

In DESC order as that in Index

In the same order as that in Index

Non-Index Columns

Use Columns from extension tables

2

If a post default value is set for the field in BC then

It assigns value to field if the user does not enter any value for it before inserting record in the database

It assigns default value to the field even if the user assigns a value before save.

It assigns a default value and user can overwrite the value set

1

If no default drilldown is configured in dynamic drilldown then on clicking

No drill down will occur

Will display Error

Drill down to the first configured drilldown

Drill down to the last configured drilldown

1

Siebel support relation of type, choose 3

1:1

1:M

M:M

1:2

1,2,3

If mobile client goes for a long leave what is the following best option

To deactivate the user and create a new account upon arrival

To deactivate the user and activate and synchronize upon arrival

To deactivate the user and extract the new database again when he returns.

3

Which of the following is TRUE for using Picklist

Only for updating SVF

Only for updating MVF

Updating joined field in BC

1 and 3

For personal based access control, owner type is set to

Person

Position

Organization

Group

1

My Teams view shows data for

All record assigned to him

All his subordinates

All records across the organization

1,2

Advantages of internalization is

Uni-directional support

Bi-directional support

Single Currency

Single number format

2

Dataimp.exe is used for

Install Database

Import Repository

Importing data into EIM tables from flat files

Import Administrative data

3

What is Siebel mid market edition?, Choose 3

Designed for companies with fewer than 100 users

Designed for companies with fewer than 1000 users

An integrated product suite that help manage customer relationships

Built on common architecture

1,3,4

Which is not possible with web client

Call Center Access

Client side scripting

Authentication

Server Management

3

If thread title is not set for the view then

It will not display the Thread

It will take the value from view title

It will take the value from applet

It will use the ViewBar Text

2

To make a search for all entity that start with “M” how will u do it

Use search Repository

Go to Help?Contents?Index then click M

Use Flat Tab

1

Which type of applet shows only one record at a time?

List

Form

Detail

Tree

2

Function of SWSE is

To routes the Siebel request to appropriate Siebel server component

To Manage Siebel Servers

To Load Balance

1

Data for Siebel application is managed by

Object Manager

Siebel Web Engine

Data Manager

3

For mobile client in disconnect processing

Local web server

Local Gateway

Local Siebel Server

Local Object Manager

Local Data Manager

1,4,5

If u want to take the back up copy of the local database what are the steps u are going to do?choose three

a)copy the .dbf files

b)check in proj to server

c)check out proj to server

d)select the object in tools and click save

e)archieve files

a,b,e

186. In an applet what a rule set does?choose one

a)creates a query in the applet to fetch a subset of records

b)hides the applet

c)hides certain data

a

If u work on locally locked proj what are the things pozz?choose one

a)u can test some changes locally which can be discarded later.

b)once tested locally changes can be put on the server.

A

what variables are stored in the database for registered users?choose one

a)persitent variables

b)dynamic Variables

a

188. What are the following things done in regards to a BC?choose two

a)copy BC's having specialised classes.

b)check the ancester upgrade property to true

c)u cannot delete standard fields in the BC b'coz they have underlying code beneath.

d)u edit certain changes which can be compiled later

c,d

189. You have a view comprising of a list applet at the top and a form applet in the bottom?choose one

a)consists of 2 business objects

b)consists of two business component

c)consists of one business component

c

190. When u will register the web template?choose one

a)when it is copied.

b)when it is created.

c)when the obj is created and need to be registered.

c

191. epricer,eauction are what applications?choose one

a)employee

b)customer

c)industry

b

192. Diagrams are provided and asked for visibility?In the Account BC Visiblity MVL and Visibility Visbility MVF are provided as organization.What type of visibility is it?choose one

1. Given a view how to determine business components, Choose 2

a. Use HELP-&gt;VIEW

b. Use HELP-&gt;ABOUT VIEW

c. Business Objects references in Tools

d. Using Screen, ScreenViews

Ans: B,C

2. Which is NOT TRUE for

a. HintText=Applet

b. It is only used for Applet Template

c. It is only used for View Template

d. Acts as a place holder for an applet

Ans: B

3. What happens when u drilldown on that task number ?

a. Task parameters

b. Task state values

c. Task Info Log

d. Task statistics

Ans: c

4. How to install SWSE, Choose 2

a. Start the required windows service

b. Invoke Install from eappweb

c. Install Web server

d. Shutdown and restart the siebel server

Ans: B, C

5. Steps for Internal Authentication, Choose 3

a. Start the workflow for user registration

b. Create Employee, Position, Responsibilities using Siebel client

c. Set-up the external directory

d. Use the user and account information provided by Authentication service

e. DBA, give proper grants to user

f. DBA, Create database Login

Ans: B, E, F

6. Use of grantusr.sql

a. To create Siebel grants

b. To create database user (SADMIN)

c. To install Siebel applications

d. Trigger file

Ans: B, A

7. Which of the following is TRUE if a user has different set of Responsibilities

a. User can log on with the primary responsibility

b. User sees the Union of all responsibilities

c. User can see only one set of Views

Ans: B

8. Data access control is based on, Choose 3

a. User ID

b. Position

c. Organization

d. Responsibilities

Ans: A, B, C

9. If you donâ€™t know the object type and the parent for the object definition how do you find in Siebel Tools

a. Use Type Tab

b. Use Detail Tab

c. Use Flat Tab

d. Use Search Repository option

Ans: C

10. Where do you see Parent/Child relation for the object definitions?

a. Use Type Tab

b. Use Detail Tab

c. Use Flat Tab

d. All of Above

Ans: A

11. Best practice for modifying Business Component

a. Unused columns should not be deleted

b. Use Upgrade ancestor for future upgrades

c. Use specialized business components as templates

d. Modify an existing Business component to suite your requirement

Ans: D

12. When does Transaction Merger populate the conflict ID with a non-zero value

a. Update Record

b. Duplicate Record

c. Delete Record

d. Query Record

Ans: B

13. For proper working of Mobile Client

a. Use Transaction Docking = FALSE

b. Use Transaction Docking = TRUE

c. Use EXEC = TRUE

d. Use EXEC = FALSE

Ans: B

14. Generate New Database component does what

a. Create a new database

b. Create a Template for current Database Schema

c. Import Repository

d. Migrate Repository

Ans: B

15. Transaction Processor uses S\_DOCK\_TXN\_LOG to create

a. DOKING\USER directories

b. TXNPROC directory

c. To Synchronize remote client

d. To create compressed files for individual users

Ans: B

16. What are the following TRUE about a Join, Choose 2

a. Using Join one can achieve M:M relationship

b. Explicit Join Fields are read-only

c. Explicit joins need to be created in Tools

d. Joins are between two applets

Ans: B, C

17. Which of following is valid Task State Choose all that apply

a.Online

b.Running

c.Completed

d.Shutdown

e.Unavailable

f. Killed

Ans: c, f

18. S\_PARTY\_PER stores relations for, Choose 3

a. Employee &amp; Position

b. User List &amp; Users

c. Access Group &amp; Members

d. Person &amp; Employee

Ans: A, B, C

19. Which of the following are true for Template Files

a. Style sheet cannot be modified by the customer

b. Style sheet can be modified by the customer

c. Style sheets are stored in database

d. Style sheets have extension of .swt

Ans: B

20. Using .ifb files we can do, Choose 2

a. Import archive

b. Specify an EIM Table

c. Do an Import, Delete, Merge and Export

d. Render UI Layer

Ans: B, C

21. Back up local remote repository, Choose 3

a. Add to Archive

b. Check-out from the server

c. Backup complete database file (use Copy/Paste)

d. Check-In to Server

Ans: A, C, D

22. If you lock project locally which is NOT TRUE then, Choose 2

a. You cannot check-in to the server

b. You can check-in to the server

c. You cannot undo your changes

d. You can use Tools-&gt;Unlock to unlock project

Ans: B, C

23. Mobile web client will use the following, Choose 3

a. Local Object Manager

b. Local Data Manager

c. Local SWE

d. Siebel Server

Ans: A, B, C

24. Initialization Parameter for the application engine

a. Configuration File ( .cfg )

b. Siebel Repository

c. Server Manager Task

d. File System Manager

Ans: A

25. For displaying application name (Splash Text ) from â€œCall Centerâ€ to â€œABC Call centerâ€ change

a. Application Name

b. Application Title

c. Application SplashText

d. Application Text

Ans: C

26. Which is NOT TRUE to scroll vertically in List Applet record

a. Use Navigation button

b. Use Menu Button First Record

c. Use Menu Button Last Record

d. Use Vertical Scroll Bar

Ans: D

27. How do you register views

a. Application Administration-&gt;Responsibilities

b. Application Administration-&gt; Views

c. Application Administration-&gt; Utilities-&gt;Responsibilities

d. Application Administration-&gt; Utilities-&gt;Views

Ans: B

28. How do you populate List of Values, Choose 2

a. Using Siebel Tools

b. Batch Load

c. Application Administration-&gt;List of Values

d. System Preferences-&gt;List of Values

Ans: B, C

29. How do you navigate through Screens, Choose 2

a. Application Administration-&gt; Screens

b. Screen Tabs

c. View Tabs

d. View Site-Map

30. Advantage of frequent Synchronization, Choose 3

a. Reduces number of modem connectivities

b. Easy Recovery

c. Saves Disk Space

d. Use less Synchronization session time

Ans: B, C, D

31.Which are the following Preinstallation tasks, Choose 3

a. Create OS A/C

b. Create masterdb

c. Create siebeldb

d. Identify Windows filesystem

e. Create and share filesystem

Ans: a,c,e

32.Why is OS account required?

a. Used to run Enterprise Server processes and components

b. Used to associate component groups

c. Required by optional Resonate Central Dispatch connection brokering software

Ans:a

33. Name of file system

a. sieblfile

b. siebfile

c. filesib

d. siebeldb

Ans: b

34.What does invoke server installation program for Database server do. Choose 3

a. Copies repository data and seed data on to siebeldb

b. Install the DB Server Configuration utility and its associated files

c. Creates database schema

d. Creates database users

Ans: a, b, c

35.How do u install siebel SWSE

a. Run SWSE.exe

b Invoke eAPPWEB

c. Install Webserver and and give Eappweb as one of the components/parameters

d.Installing web server automatically installs SWSE.

Ans: b

36.How do u verify SWSE installation

a. Check the directories in c:\siebesrvr\SWSE

b. Check the logs in C:\IIS

c. Check the virtual directories in personal web manger IIS

d.Check the logs in C:\siebsrvr\IIS\SWSE

Ans: c

37.Where do u find license keys?

a. User preferences

b. Application Administration

c. Group Administration

d.License key administration

Ans: b

38. Which of following is true about customer data Choose 2

a. Includes dynamic, transactional data such as opportunities and orders

b. Is created and maintained by company administrators

c. Is created and managed by users of the application

d. Can have access controlled at the catalog and category level

Ans: a, c

39. Access Control Mechanisms for Customer data Choose all that apply

a. Personal

b. Position-based

c. Division-based

d. Team-based

Ans: a, b

40.Which of the following does not appear in show drop down for server administration

a. Component grou

b. Server Manager

c. Tasks

d. Server

Ans: b

41.From where do u enable/disable component groups

a. Enterprise configuration

b. Enterprise Operation

c. Server

d. Tasks

Ans: a

42.Out of following levels, at which level would parameters take precedence/priority

a. Component Definition

b. Server Component

c. Task

d. Enterprise

e. Server

Ans: c

43. Which of the following mode is not valid as Server component mode

a.Batch

b.Background

c.Dynamic

d.Interactive

Ans: c

44.Which mode of components is automatically started upon Server Setup

a. Batch

b. Dynamic

c. Background

d. Interactive

Ans: c

45.Which mode run on client requests and does not require manual intervention

a.Batch

b.Dynamic

c.Background

d.Interactive

Ans: d

46.Which of following is valid component state Choose 4

a. Online

b. Running

c. Completed

d. Shutdown

e. Unavailable

f. Killed

Ans: a,b,d,e

Question 1

Siebel eConfigurator, ePricer, and eAdvisor are collectively known as what?

A. Siebel MidMarket Edition

B. Interactive Selling Suite

C. Siebel Employee Applications

D. Siebel Sales

The correct answer is B.

Interactive Selling Suite is a collection of Siebel eBusiness Applications. eConfigurator,

ePricer, eSales, eAdvisor, and eAuction are all components of the Siebel Interactive Selling

Suite (ISS).

Question 2

Which entity represents a person external to your company?

A. Customer

B. Party

C. Contact

D. Person

The correct answer is C.

A Contact is a person with whom you do business, and is external to your company.

Question 3

Which entities always belong to a team? Choose three.

A. Activity

B. Opportunity

C. Contact

D. Account

E. Service Request

The correct answer is B, C &amp; D.

Activities and Service Requests are assigned to specific employees. Opportunities,

Contacts, and Accounts are assigned to teams.

Question 4

Which type of product is an internal application used by employees and partners?

A. Employee Application

B. Partner Application

C. Customer Application

D. Employee Partner Application

The correct answer is A.

Employee applications, such as Siebel Sales, Siebel Call Center, and eFinance are internal

applications used by employees and partners.

Question 5

An Employee Application has the following characteristics? Choose two.

A. Used by employees only

B. Used by employees and partners

C. Internal application

D. Used by employees and customers

The correct answer is B &amp; C.

Employee applications, such as Siebel Sales, Siebel Call Center, and eFinance are internal

applications used by employees and partners

Question 6

Marcel found out the area code of his contact, CÃ©line, has changed from 912 to 440. Which of the

following is the easiest way for him to change CÃ©line&#8217; s area code?

A. Find CÃ©line&#8217; s record in the My Contacts View, delete it, and create a new record

B. Find CÃ©line&#8217; s record in the My Contacts View, go to the detail applet, change the area code

C. Find CÃ©line&#8217; s record in the All Contacts Across Organizations View, delete her phone number

from a primary list, and input the new one

D. Find CÃ©line&#8217; s record in the My Contacts View, delete her phone number from a primary list, and then input the new number

The correct answer is B.

To modify and save data, select the record field in the list or form and change it. The change

is saved when you click off of the record.

Question 7

Which of the following objects is used to retrieve data from the database?

A. View

B. Business Object

C. Business Component

D. Database table

The correct answer is C.

Business Components are collections of data pulled from the database that reflect the user&#8217; s

Business. A view is a collection of related lists and forms representing a business area. A

Business Object organizes business components in relationship to each other so related data

can be displayed in a view. A database table stores data in the database.

Question 8

How many Business Components can a single list or form Applet reference?

A. Two (if using a toggle)

B. One

C. Unlimited

D. Eight

The correct answer is B.

Each Applet is based on a single Business Component.

Question 9

Complete this statement: A business object contains information about the \_\_\_\_\_\_\_\_\_

between business components.

A. Differences

B. Similarities

C. Shared properties

D. Relationships

The correct answer is D.

A business object contains information about the relationships between business components.

Business objects represent a collection of business components and the relationship between

them.

Question 10

Which of the following statements is

A. Form applet data comes from only one table

B. Form applet data may come from many tables and columns

C. Form applet data may come from many columns in a single table

D. Form applet data comes from only one column in a table

The correct answer is B.